

Annual Report 2020-2021

A Year of Humanitarian Accomplishments



FROM HAI PRESIDENT



NM Prusty

It is with great pride, satisfaction and happiness that I write to the extended family of Humanitarian Aid International (HAI). Over the years, HAI has consolidated its activities and demonstrated its commitment to its vision and mission well. COVID-19 came as a great hindrance to our action and kept us away from each other, causing immense emotional distress. Nevertheless, our HAI family has faced this pandemic with courage and conviction and rediscovered its resilience through innovation and creativity. Contactless programming became the new normal. I admire my dear team for having demonstrated such great conviction and commitment during this trying time. Our community interface has become stronger and the much-desired trust has become visible in all most all our activities. I sympathise with you on your fearless fight against unscrupulous vested interest; you have effectively foiled all attempts to demoralise you. During the year, HAI has become stronger, better and greater. I am happy to put on record the great efforts of yours that led to positioning the Refugee Programme as the flagship programme of HAI. It is beginning to set standards for humanitarian action in such difficult crises. Your work has received attention and recognition of not only civil society but also the judiciary and government. You have demonstrated neutrality, impartiality, equity and empathy well.

As the co-founder of HAI, I take pride in reflecting on your work; it is an affirmation of your belief in the deep interconnection between the management of development projects and humanitarian action through your Development-Disaster Nexus Approach. You have begun demonstrating your commitment to climate change adaptation at the base of the societal pyramid.

Your commitment to technology for the people through a Techno-Humanitarian Approach is getting well demonstrated through your support to the development of the DfH (Drone for Humanity) Platform, introduction of 'Oxygen Bank' concept through large-scale programming of portable oxygen concentrators for COVID-19 response. The government, civil society and corporate philanthropy have appreciated your vision and supported your actions in this regard. It has certainly ushered a greater pathway for future.



Your sustained advocacy for greater role for civil society in dealing with the COVID-19 pandemic is well appreciated. The CSO-led vaccination drive is gaining momentum and I am sure the Community-based Covid Preparedness approach will soon find a place in the agenda of civil society.

Your conviction for community-level action has given rise to the concept of CDRF (Community-Level Disaster Response Force) at the Panchayat level to establish seamless connectivity with the NDRF at the national level and the SDRF at the state level which now very well aligns with the Aapda Mitra government initiative.

I wish each of you and your family members a very safe and happy future.



Sudhanshu S Singh

HAI is now a five-year-old organisation. The last year was quite eventful due to the COVID-19 global pandemic, which not only tested the capacity of HAI but that of humanitarian organisations and governments across the world. As an Indian charity, HAI proved its mettle by being one of the first responders to the crisis across several states of India. Although COVID-19 overwhelmed the resources of HAI, the organisation also managed to respond to other furies of nature, including floods in Assam, Odisha and Maharashtra. HAI also took the integration of technology in different phases of disaster management to a higher level. Drones were successfully deployed in Delhi, Bengaluru and several districts of Odisha, with the purpose of disinfecting public places, carrying out surveillance of public places, and disseminating information on rights and entitlements.

HAI continues to be a significant advocate of humanitarian issues nationally and globally. Through the Steering Committee for Humanitarian Response, HAI provided input to the COVID-focused Global Humanitarian Response Plan to ensure the approach and funding of COVID response projects remained favourable to local/national actors. HAI also launched a unique unconditional cash transfer support system during its COVID-19 response, which was also presented during the global webinar, entitled Cash and Voucher Assistance in COVID-19 Response jointly organised by Community World Service and Cash Learning Partnership. Through the Alliance for Empowering Partnerships, HAI also provided input to the World Disaster Report for its chapter on Strengthening the Climate and Environmental Sustainability.

During the year, HAI championed calls for the removal of the colonisation of aid, which was taken up during the Aid Reimagined global summit organised by the World Humanitarian Action Forum. The HAI CEO also had the opportunity to raise the issue while addressing the CEOs of Dutch Relief Alliance during the summer course organised by KUNO.



This is the second year HAI has hosted the global secretariat of Charter4Change (C4C) in India. During this period, the future of C4C was extended, the group of organisations that endorse the charter was strengthened across the global South and a Charter of Accountability, signed by 85 endorsers as of now, has been adopted.

It is a matter of great joy to inform supporters that the Alliance for Empowering Partnerships, a global network of Southern organisations which HAI co-founded, is the 63rd and newest signatory of the Grand Bargain. This provides HAI the opportunity to become more closely engaged in the global humanitarian reform process in favour of local and national actors. The HAI CEO was entrusted by the Alliance for Empowering Partnerships to be one of the Sherpas of the Grand Bargain.

HAI's refugee programme has become its flagship operation. Our collaboration with the National Human Rights Commission, the National Commission for Protection of Child Rights, UNICEF and UNHCR has been strengthened to provide sustainable solutions to the refugees we work with.

HAI is also thankful to its institutional donors, especially HCL Foundation, Himalaya Drug Company, CAF India, Care Today, APL Apollo Tubes and Indiadonates. We are immensely grateful to thousands of our individual donors for maintaining trust in us.

HAI's board and governance structure was further enriched during the year. Mr Manish Mundra – prominent philanthropist and entrepreneur – became the brand ambassador of HAI, and Mr PV Krishnan, a senior humanitarian and development professional, joined the executive board.

We also experienced a tragic loss in the passing of our Vice-President Mr Nirmal Singh, who succumbed to prolonged sickness. His role in HAI from the day it was founded was immense. We will miss him greatly.

HAI COVID-19 Response:

The national lockdown was announced in India on 24 March 2020, which immediately made millions of daily-wage earners across the country food and income insecure. On 26 March, HAI launched its cooked food distribution programme in several states. Many more components were added as the lockdown period kept extending. The following are the key accomplishments of HAI's COVID-19 response:



- distributed dry rations to 1,501 families in Bengaluru and Delhi ensuring food security for several months. Here is a [short video](#) on HAI's food security programme
- ensured the most vulnerable refugee population had food security throughout the lockdown. Watch a [short video](#) on that.



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- distributed cooked food among 142,000 migrant workers during the lockdown
- supported 316 families across the country with food, milk, medicines and rent during the lockdown
- distributed personal protective apparel among 1,638 sanitation and other frontline workers
- deployed HAI drones in Delhi, Bengaluru and Odisha to support local governments in the disinfection of public places, surveillance and dissemination of sanitation dos and don'ts
- supported the restoration of livelihoods of women, auto-drivers, street vendors and daily-wage workers
- supported access to rights and entitlements of 300 daily wage workers and women under government schemes, such as the Ayushman Bharat scheme, Widow's Pension scheme-PMVPY and Karnataka Karmikara Yojane labour scheme



[Here](#) is a short video capturing HAI's COVID-19 response in Karnataka

HAI's Refugee Program:

HAI's Pakistani Refugee Programme was launched in 2018 to provide humanitarian, developmental and integration assistance to Pakistani refugees from the Hindu minority community living in Delhi. HAI has been operational in the Majnu ka Tila camp, Delhi, since 2018 and the Signature Bridge camp since 2019, covering the entire population of approximately 230 families. The programme reached 230 families (approx. 1010 people) in the camps through various interventions focusing on health, education, livelihood, legal assistance and access to basic amenities and essential services through a rights-based and participatory approach.

Through the programme, the following activities were undertaken during the year:

- organised health camps and provided referral support and medication to refugee patients in need
- set-up revolving fund for refugee self-help groups and provided financial support to eight refugee men for their small businesses

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- with the focus on 'Universalisation of Education', HAI established four remedial education centres to help improve the scholastic level of children in grades 1-11, ensured admission of every refugee child in local government schools, provided essential items (such as stationery, education materials, slippers) to every child and tablets to 27 senior school students to continue their online education
- provided relief materials including dry rations during the lockdowns, immunity building supplements, winter materials, mosquito nets, mosquito repellent cream, dental hygiene kits, three community handwashing stations, a home solar system to every family in the camps and installed 10 solar street lights in Signature Bridge camp
- facilitated COVID-19 vaccination of senior citizens in the refugee camps, conducted awareness sessions and disseminated information about COVID-19 behaviour, handwashing, doctor helplines, vaccine hesitancy and vaccine registration
- conducted in-camp vocational training courses (sewing and tailoring, a beautician, hairstyling/barber, carpentry)
- supported mask and bag production and provided sewing machines to train refugee women
- petitioned the National Human Rights Commission and liaised with the National Commission for Protection of Child Rights to improve refugees' access to basic amenities, particularly drinking water in the camps, enrol refugee children lacking identity documents in local schools, and to support a child with a disability. Also liaised with the National Commission for Scheduled Castes for basic amenities and employment support to refugees



Localisation Approach:

HAI has been championing the idea of localisation since its inception and has emerged as a strong advocate globally on the issue. During the year, HAI, mainly through the Alliance for Empowering Partnerships, worked extensively on the decolonisation of aid. HAI believes that international aid agencies are marginalising local/national organisations with the presence of country offices and aggressive fundraising in the global South. HAI and the alliance spoke vocally against this practice at several platforms and published advocacy papers, some of which presented below:

- CDA Collaborative Learning published the paper 'If you want to support, vacate the space' speaking out against the colonisation of aid.
- Local Actors Matter, arguing the prominent role which local actors can play but stating they feel marginalised by international actors. This paper, published by ReliefWeb on World Localisation Day contains key asks from international actors.
- The annual meeting of Charter4Change was convened in December 2020, which HAI as the host of the C4C Secretariat, helped organise. The HAI CEO was part of the panel discussing the decolonisation of aid. His views on the topic are captured here.
- The World Humanitarian Action Forum convened the Aid Re-imagined Global Summit on 24-25 November 2020. HAI was part of the steering group organising the global event. One session was also organised on decolonisation of aid. The HAI CEO was one of the speakers during this panel.

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Drone for Humanity:



HAI is one of the few organisations trying to integrate technology in different phases of disaster management through its platform Drone for Humanity. HAI drones were found very useful in carrying out assessments in West Bengal during Cyclone Amphan as the human movement was restricted due to the COVID-19 pandemic. Key findings of the assessment can be seen here. A detailed post-disaster damage and loss assessment was carried out in the flood-affected areas of Jajpur, Odisha. Here is a short video on the assessment.



HAI is further strengthening the capacity of the four features of Drone for Humanity, ie., post-disaster damage and loss assessment, search and rescue support, airdropping of lifesaving assistance, and developing digital maps of disaster/climate hotspots.

HAI supported the Delhi police with the surveillance of a quarantine centre in Delhi. HAI carried out drone pilot training in Odisha for 10 people, including two women, who became the first women drone pilots in the state. HAI drones of different payload capacities were also deployed in Bengaluru and several districts of Odisha to assist the state governments to disinfect public places, carry out surveillance, and disseminate COVID-19 dos and don'ts.

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HAI in News:

- Hindustan Times covered HAI's COVID-19 response: <https://www.hindustantimes.com/more-lifestyle/COVID-19-challenges-feeding-the-needy-fighting-hunger-in-crisis/story-rGR0cAtdMoS4HcBmEllIRM.html>
- CAF India's blog post on HAI's COVID-19 response: <https://blog.cafindia.org/let-us-uphold-the-spirit-of-ngo-workers-who-continue-to-work-in-the-face-of-adversity/>
- A blog entitled '[What can be done to make Local Actors Central to COVID-19 National Response](#)' was published by [All India Disaster Mitigation Institute](#).
- The Geneva-based news agency, The New Humanitarian, organised a global discussion on the topic of Crises to Watch in 2021. The HAI CEO was one of the five speakers on the topic. View a complete video of the discussion here: <https://www.youtube.com/watch?v=dhG9j6mQblQ>.

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HAI Governance, Management & Operations:



Our Board

Mr NM Prusty – President
 Mr Pradip Bhatnagar – Vice-President
 Mr Sudhir Kumar – Treasurer
 Mr Sudhanshu S. Singh – Secretary and CEO
 Dr Swaroop Sampat Rawal – Member
 Dr Ranjana Mittal – Member
 Mr V. Arockiam – Member
 Mr PV Krishnan – Member

Our Advisers

Smruti Patel
 Garima Tiwari
 Manish Srivastava
 Abhishek Prakash
 Akshat Joshi

Our Donors

HCL Foundation
 Care Today
 Himalaya Drug Comapny
 CAF India
 APL Apollo Tubes
 India Donates
 Sh. Manish Mundra
 Individuals

Our Brand Ambassador

Manish Mundra
 Film Maker, Writer, Artist

Our Audited Finances FY2020-2021:

In Rs. Lacs	FY20-21	FY19-20
Donations		
Domestic	216.98	163.83
Foreign	33.75	NIL
Institutional donors	164.44	100.16
Individual donors	83.38	57.40
Others	2.91	6.27
Expenses	192.17	124.73
Direct Programs	189.83	123.00
Personnel	0.54	0.38
Overheads	1.80	1.35
Excess of Inc over Exp	58.56	39.10

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Beneficiary table



S. No.	Program	Individuals	Families
1.	Call For Action towards COVID-19, Bangalore: (HCLF)	2,652	263
2.	Catalysing COVID-19 Free Communities, Delhi: NCR-CAF India	238	
3.	Assam Flood Support: CARE Today		902
4.	Dry & Cooked Food Support-Covid-19: CARE Today	3,708	753
5.	Wash & Hygiene Support NCR: CARE Today	786	230
6.	Dry Ration Support COVID-19: India Donates	1,500	30
7.	Assam Flood response: India Donates		56
8.	Cooked Food/Dry Ration support to Migrant Labour COVID-19	136,792	316
9.	Food & Household items in Flood-affected area of /ODISHA/Maharashtra	300	
10.	India Refugee's Edu/Skill & Camp Development /Medical Asst/Food & Self Employment program		238
11.	Medical & Rehab Program	1	



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- Twitter handle: @humanaidint
- LinkedIn: <https://www.linkedin.com/in/humanitarianaidinternational/>
- Instagram: <https://www.instagram.com/humaidint/>
- YouTube: https://www.youtube.com/channel/UCETcrS_9pNKtsDwbQ27ptg
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- Make a contribution at: <https://hai-india.org/make-a-donation>

